

CHECKING INTO A HOTEL



Hello. Good evening.

Good evening sir. How can I help you?

Erm..I have a _____ for a double room for three nights.

O.K....and... sorry, yo...your name again? I beg your pardon, sir.

Yeah...sorry, it's Colin Smith.

O.K. Yes, I have that. Erm..if I could just take..erm..a few details. Could you just note down your _____ on the...on the paper sir.

Sure. O.K.

And while your doing that, could you give me your _____ I just need to know the numbers.

Of course. Here's my...here's my _____.

Thank you. Was that a smoker or a non-smoking room, sir?

Non-smoking, please.

O.K.. Then...here's your k...erm... key card sir.

Thank you.

_____ will be from 6 o'clock in the morning 'till 9 o'clock. And the _____ are just round on the left hand side..er.. next to the coffee table. And your room is on the 8th floor, sir. If you need anything, give me a _____.

Just one question. Is there a good restaurant you'd recommend around here?

What _____ of food are you looking for, sir?

Anything;...erm Chinese,..erm.. Indian..anything.

There's a Thai restaurant just around the _____ sir.

A Thai restaurant?

About 200 metres down the road.

Right...er..O.K....erm...Do I have to wear a _____?

I think you'll find a tie is provided, sir?



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1. What kind of room has the man reserved?
2. How long is the man staying at the hotel?
3. What time does breakfast start?
4. On what floor is the man's room?